**Facilitation Strategies in Online Learning – Student Perception**

**If you are using or adapting this instrument, please cite**

Martin, F., Wang, C., & Sadaf, A. (2018).   Student perception of helpfulness of facilitation strategies that enhance instructor presence, connectedness, engagement and learning in online courses.  The Internet and Higher Education, 37, 52-65.

**Instructions:** Online course facilitation strategies refer to techniques that instructors use to actively engage to be present in the course and facilitate learning. Please rate the following online course facilitation strategies based on aspects of instructor presence, instructor connection, engagement and learning.

1. Strongly Disagree
2. Disagree
3. Somewhat Agree
4. Agree
5. Strongly Agree

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Learning tool based Facilitation Strategies | The following facilitation strategy helped me feel that my instructor was present *(instructor presence)*1. Strongly Disagree
2. Disagree
3. Somewhat Agree
4. Agree
5. Strongly Agree
 | The following facilitation strategy helped me get to know my instructor *(instructor connection)* 1. Strongly Disagree
2. Disagree
3. Somewhat Agree
4. Agree
5. Strongly Agree
 | The following facilitation strategy helped me to engage in the online course *(engagement)*1. Strongly Disagree
2. Disagree
3. Somewhat Agree
4. Agree
5. Strongly Agree
 | The following facilitation strategy helped me in my learning of the content *(learning)*1. Strongly Disagree
2. Disagree
3. Somewhat Agree
4. Agree
5. Strongly Agree
 | My instructor did not use this strategy |
| 1 | Video based instructor introduction (e.g., Voicethread, animoto)  |  |  |  |  |  |
| 2 | Video based course orientation (e.g., recording using Camtasia, screencast o matic) |  |  |  |  |  |
| 3 | Multiple ways to Contact the Instructor: e.g., Forum, Email, Phone, Virtual Office hours. |  |  |  |  |  |
| 4 | Instructors timely response to questions (e.g., within 24 to 48 hours) via forums, email |  |  |  |  |  |
| 5 | Instructors weekly announcements to the class (e.g. Every Monday via announcement forum, email) |  |  |  |  |  |
| 6 | Instructor created content in the form of short videos/multimedia (e.g., Camtasia, articulate modules) |  |  |  |  |  |
| 7 | Instructor being present in the discussion forums (e.g., refers to students by name, responds to students posts) |  |  |  |  |  |
| 8 | Instructors timely feedback on assignments/projects (e.g., within 7 days). |  |  |  |  |  |
| 9 | Instructor’s feedback using various modalities (e.g., text, audio, video, and visuals) on assignments/projects. |  |  |  |  |  |
| 10 | Instructors personal response to student reflections (e.g., via journals to questions on benefits/challenges) |  |  |  |  |  |
| 11 | Instructors use of various features in synchronous sessions to interact with students (e.g., polls, emoticons, whiteboard, text, or audio and video chat). |  |  |  |  |  |
| 12 | Interactive visual syllabi of the course (e.g., visual of the instructor and other interactive components) |  |  |  |  |  |

**Instructions:** Please type in your responses to the following questions.

13. What are some facilitation strategies that your online instructor uses but not listed here and you have found it helpful?

14. What are some facilitation strategies that your online instructor uses but not listed here and you have found it least helpful?

**Instructions:** Please select one answer for each of the following questions.

15. What is your gender?

\_\_\_ Female (1)

\_\_\_ Male (2)

\_\_\_ Other (3)

\_\_\_ Prefer not to answer (4)

16. What is your current student status?

\_\_\_ Post-baccalaureate

\_\_\_ Master’s student

\_\_\_ Doctoral student

\_\_\_ Post-doctorate

\_\_\_ Other, please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

17. In which discipline are you studying?

\_\_\_ Agriculture/Natural Resources

\_\_\_ Arts and Sciences

\_\_\_ Business

\_\_\_ Education

\_\_\_ Engineering/Applied Science

\_\_\_ Health Sciences

\_\_\_ Law

\_\_\_ Medicine

\_\_\_ Other, please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Instructions:** Please type in your responses to the following question.

18. What is your academic major? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Instructions:** Please fill in a numerical value for each of the following questions.

19. What is your age? \_\_\_\_ years (fill in the blank)

20. How many online courses have you completed prior to taking this course? \_\_\_\_\_\_\_